

Dear Parent(s),

We understand that you may be considering opting out of the recommended insurance from Edutech Zone Ltd, and we would like to provide you with detailed information to help you make an informed decision.

Edutech Zone Ltd offers comprehensive coverage for your child's iPad, including protection against accidental damage, mechanical failures, and technical repairs. Their service is designed specifically for educational environments, ensuring that any issues are resolved swiftly and efficiently, minimising disruption to your child's learning experience.

We highly recommend that all parents take up the insurance provided by Edutech Zone Ltd for several important reasons:

1. **Known, Agreed Timeframes for Claims Management:** Edutech Zone Ltd has a well-defined Service Level Agreement that guarantees timely processing of claims. This means that if an iPad is damaged or experiences a technical issue, the resolution time is predictable and consistent, ensuring that your child's learning is not unduly interrupted.
2. **Convenient Collection and Delivery:** When insurance is taken through Edutech Zone Ltd, iPads can be collected from and delivered back to the school directly. This arrangement eliminates the hassle of coordinating with couriers and handling deliveries at personal addresses, which can often lead to delays and logistical complications.
3. **Focus on Teaching and Learning:** Ensuring that every iPad is covered adequately means that the school can prioritise teaching and learning. If a device is accidentally damaged, having insurance through Edutech Zone Ltd allows us to avoid spending valuable time investigating the cause of damage or determining financial liability. This streamlined process helps maintain the smooth operation of our educational activities.
4. **Partnership with Academia:** Edutech Zone Ltd works in partnership with Academia, which means they have stock availability where other insurance providers may not. This partnership ensures that replacement or repair of devices can be managed quickly and effectively, avoiding delays due to stock shortages.

Given the frequency of use and the dynamic environment in which these iPads are used, the cost of £150 with no excess charges for 3 years coverage from Edutech Zone Ltd is a reasonable investment. This insurance provides peace of mind, knowing that

your child's educational tools are protected, and any issues will be handled promptly and professionally.

We strongly encourage you to consider this insurance option to ensure the best possible experience for your child. Should you have any further questions or require additional information, please do not hesitate to contact us.

Finally, should you choose to take out your own cover or to 'self-insure,' please be aware that you will need to sign a disclaimer, which we will send out via email after your purchase has been made on the online store. This disclaimer acknowledges your responsibility for ensuring the device is adequately covered and outlines the potential implications of not using the recommended insurance.

Thank you for your understanding and cooperation.

Sincerely,

Mr David Sanders
Head of Curriculum and Assessment
Harrodian School